

NATIONAL URGENT CARE CENTER ACCREDITATION

2813 S. Hiawasse Rd., Suite 206, Orlando, FL 32835-6690

Ph 407-521-5789 Fax 407-521-5790

ucaccreditation.org



Please complete and return the Application for Accreditation with applicable application fee (see fee schedule on last page) to **National Urgent Care Medicine Accreditation**. Retain a copy of the completed document for your files.

Legal Name of Practice _____

If the center has a “dba” or is known to the public or patients by a different name than the legal name, indicate the dba here. If none, write N/A.

Medical Director (M.D./D.O.) _____
Name

Street Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____

Web Address _____

Practice Administrator/Manager) _____
Name Title

Survey Contact Person _____
Name Title

Contact Email Address _____ Contact Phone Number _____

If your Urgent Care center is a subunit of a larger organization, or if it is owned, operated, or managed by, or affiliated with another organization, indicate the name and address of the organization

Please indicate which of the following best describes your facility type (please select one):

- | | |
|---|--|
| <input type="checkbox"/> Urgent Care Center | <input type="checkbox"/> Community Health Center |
| <input type="checkbox"/> Occupational Health Center | <input type="checkbox"/> Community Health Center |
| <input type="checkbox"/> Student Health Center | <input type="checkbox"/> Other _____ |

Indicate below the scope of medicine practiced (please check all that apply);

- | | | |
|---|--|--|
| <input type="checkbox"/> Urgent Care Medicine | <input type="checkbox"/> Sports Medicine | <input type="checkbox"/> Family Practice |
| <input type="checkbox"/> Emergency Medicine | <input type="checkbox"/> Occupational Medicine | <input type="checkbox"/> Pediatrics <input type="checkbox"/> Other _____ |

1. List all center locations

Main Site	Street Address & City	Phone #	# of Providers	Date Opened (month/year)

Additional Locations (if none, write N/A).

Attach page with additional addresses if needed.

2. List, by specialty:

(a) the number of full-time providers

(b) the number of part-time providers

(c) the full-time equivalents (FTEs) of part-time providers who are engaged in providing services at all locations. If more lines are needed, photocopy this page or provide a staff roster with the information requested.

Specialty	(a) Number Full-Time	(b) Number Part-Time	(c) FTEs	Total
Total				

3. If the center is not yet operational, indicate the anticipated date services will begin (month /year) _____*

*Are you applying for the Early Survey Program Yes No

(see the brochure and/or the NUCCA Handbook for Urgent Care Center Accreditation for more information about the Early Survey Program)

4. Medicare provider number _____

5. Other Medicare Certifications Yes No

If Yes, please specify) _____

6. Tax ID _____

7. Are diagnostic imaging services provided? Yes No

If Yes, specify type: X ray CT MRI US Other _____

8. Does the center provide occupational health services on a regular basis for employees, employers and workers' compensation carriers? Yes No

9. Does the center provide medical care of an urgent nature as the primary focus of its mission? Yes No

10. Are there any other special services the center provides that should be considered in planning the survey? Yes No

If Yes, explain _____

11. Has your center ever been previously accredited? Yes No

If Yes, please specify the name of the accrediting organization and the dates of Accreditation:

12. Is there any physician/practitioner currently in your center whose license has been suspended, revoked or voluntarily surrendered?

Yes No

13. Is there any physician/practitioner in your center whose license is currently under review by the state medical board?

Yes No

14. Has your center placed any limitations or conditions on any practitioner's privileges? Yes No

15. Are there any litigation/malpractice cases currently pending or settled within the past five years against the center and/or a physician/practitioner? Yes No

16. Has the center had any unfair labor practice filings or any other litigation involving the center or its officers?

Yes No

17. Does the center have a written policy regarding the manner in which you handle non-English speaking patients?

Yes No

18. Do you utilize any translation services for non-English speaking patients?

Yes No

If Yes, what service us utilized? _____

19. Do you have Policy & Procedures manual?

Yes No

How did you first learn about National Urgent Care Center Accreditation?

How long has your center been considering the Accreditation process?

What factors contributed to your desire to accredit your center? Please rank in order of importance, starting with one (1) as most important.

- To reduce malpractice rates
- To potentially increase reimbursement by health insurance carriers, or other third-party payors
- To maintain or obtain HMO/managed care contracts
- To communicate and market your facility's standard of quality to the public
- To obtain educational and consultative guidance
- To meet state (or federal) legislative/regulatory requirements
- To obtain Medicare certification
- Other _____

Accreditation Fees

1 clinic: \$2,500

2 or more clinics: \$2,500 for the first location + \$500 per location for each additional location

For groups with 50 or more clinic locations, the price per location for 51 or more locations is \$450 per location.

For groups with 100 or more clinic locations, the price per location for 101 or more locations is \$350 per location.

The application fee must accompany the accreditation application. The clinic is also responsible for travel expenses for the surveyor (airfare, hotel, car rental and meals, as applicable) [to be invoiced to the clinic after completion of the on-site review(s)].

Urgent Care Centers have 14 days from the date the application and application fee is received by National Urgent Care Center Accreditation (confirmation of receipt of payment is sent via email by Cari Withrow, Accreditation Coordinator, cwithrow@ucaccreditation.org) to request a refund of their application fee (less \$250 processing fee to be retained by National Urgent Care Center Accreditation) if they elect not to seek accreditation. Notification of non-pursuit of accreditation and request for refund must be submitted in writing (via postal mail or email). After 14 days all fees are non-refundable.

The on-site review will take place within six weeks from receipt of your application (depending on reviewer availability). The Accreditation Coordinator will coordinate with the clinic and the reviewer to schedule which locations will be reviewed and the dates of each review to ensure a smooth review process.

All written or verbal information provided to National Urgent Care Center Accreditation (“NUCCA”) by Applicant regarding this Application, the survey and/or Accreditation process must be accurate, complete, and true. Applicant is subject to the current Accreditation policies and procedures of NUCCA. As an Accredited Center, the Applicant will receive notice regarding changes in NUCCA policies and procedures.

The Applicant agrees to hold NUCCA and its members, officers, directors, governors, examiners, and agents, free and harmless from any damage, expense, complaint, or cause of action whatsoever by reason of any action they, or any of them, may reasonably take in connection with this Application, the investigation of same, the failure of NUCCA to admit the Applicant to the Accreditation process. NUCCA makes no warranties, representations, or guarantees as to Applicant’s ability to obtain Accreditation.

NUCCA will maintain as confidential all information provided and will not disclose such information to any third party except on prior written authorization from the Applicant. If NUCCA and/ or its affiliates or representatives becomes legally compelled by law, process or order of any court or governmental agency or otherwise to disclose Confidential Information, or legal counsel therefore opines in writing that NUCCA or its affiliates or representatives is required to disclose any Confidential Information, NUCCA shall be relieved of its confidentiality obligations under this Section solely as and to the extent that it becomes legally compelled to disclose Confidential Information. As used herein “Confidential Information” shall include (i) all analyses, compilations, studies or other documents prepared by NUCCA or its representatives containing or based in whole or in part on any confidential information furnished by the Applicant, and (ii) all work product of any kind produced by NUCCA or its affiliates in the course of or in connection with the Accreditation.

NUCCA lists medical practices that have been awarded Accreditation on the website and displays a photo (when provided by the Applicant or taken by the surveyor), <http://ucaccreditation.org/find-an-accredited-center.html>. A press release announcing Applicant’s Accreditation is also distributed by NUCCA. The Applicant agrees and permits NUCCA and/or its affiliates to publish such information and Accreditation and/or revocation of any Accreditations.

Applicant agrees that the terms and conditions stated in this Application shall govern the relationship between Applicant and NUCCA, including this Accreditation, any additional locations seeking future accreditation, and renewal of Accreditation.

This Application is governed by and shall be construed in accordance with the laws of the State of Florida. NUCCA shall at all times be an independent contractor as to Applicant, and shall exercise objectivity in making all Accreditation determinations. In no event will NUCCA's aggregate liability arising out of or related to this Application exceed the Application Fee paid by Applicant.

On behalf of the Applicant, the undersigned certifies that all information submitted is complete and accurate as of the date below. Applicant will notify NUCCA if there are any changes to this information. Applicant understands that the Accreditation application fees are due prior to NUCCA’s on-site survey, and that all fees should be paid to NUCCA. Applicant understands that in addition to the application fee, Applicant is responsible for all travel expenses for the surveyor (for example: airfare, hotel, car rental, meals, etc.) which will be invoiced to the clinic after the completion of the on-site review(s).

Medical Director (Print name)

Medical Director Signature

Include a Check or Money Order with your application or Pay by Credit Card:

Account number: _____ Exp. Date: _____ CVC/CVV2 Number _____

Name on card (please print): _____

Cardholder signature: _____

Billing address: _____
(if different from address on first page)

DO NOT WRITE IN THIS SPACE - FOR NUCCA OFFICE USE ONLY

Date Rec'd _____ Check # _____ Amount \$ _____ Credit Card Auth: _____

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